DOCUSNAP
CASE STUDY

CARTHAGO
REISEMOBILBAU GMBH

Germany

Das Reisemobil.

Project Description

Carthago Reisemobilbau GmbH

Carthago Reisemobilbau GmbH is a German manufacturer of motorhomes based in Aulendorf. The company employs 1,400 people at three different locations (Aulendorf and two locations in Slovenia). Docusnap makes monitoring the IT infrastructure easier and more efficient. The software has saved a considerable amount of time and resources, especially when training new IT employees.

Support for the induction of new employees in the IT department

To support the induction of new employees in the IT department, the Docusnap software has played a crucial role at Carthago. As the new IT system administrator at Carthago, Dominik Stärk is now responsible for the network infrastructure, documentation and monitoring. Thanks to Docusnap's clear structure and intuitive user interface, he was able to quickly familiarize himself with the network infrastructure as a new member of the IT team. Mr. Stärk reports that his familiarization with the new company went smoothly because he was already familiar with the software from a previous employer. Another advantage, both for Mr. Stärk's familiarization and for the introduction of new employees at Carthago, was the support provided by a trainer who was present on site. The three employees

in the IT department were thus able to be trained efficiently and all open questions were competently answered by our Docusnap consultant. In particular, the ability to quickly understand the network structure with Docusnap led to a reduced training period for all IT employees. By taking inventory of relevant information in the software, the new team members were able to quickly find their way in the network and work productively more quickly.

More efficient implementation of IT projects

Carthago has significantly improved the efficiency of its IT project implementation by using Docusnap. With three locations and a large number of PCs and servers, effective project implementation is of crucial importance. Docusnap enables a precise inventory of all devices across the three international locations, as well as up-to-date monitoring of the infrastructure. This means that potential bottlenecks can be detected and eliminated at an early stage, which greatly accelerates project implementation. Docusnap's NTFS analysis has also proven to be particularly helpful,

"Docusnap provided a quick and better understanding of the network structure, which significantly reduced the training period."

Dominik Stärk
IT System Administrator

CARTHAGO REISEMOBILBAU GMBH
and Docusnap

THE COMPANY

Carthago Reisemobilbau GmbH is a German motorhome manufacturer based in Aulendorf. Carthago currently employs 1,400 workers at three locations in Germany and Slovenia.
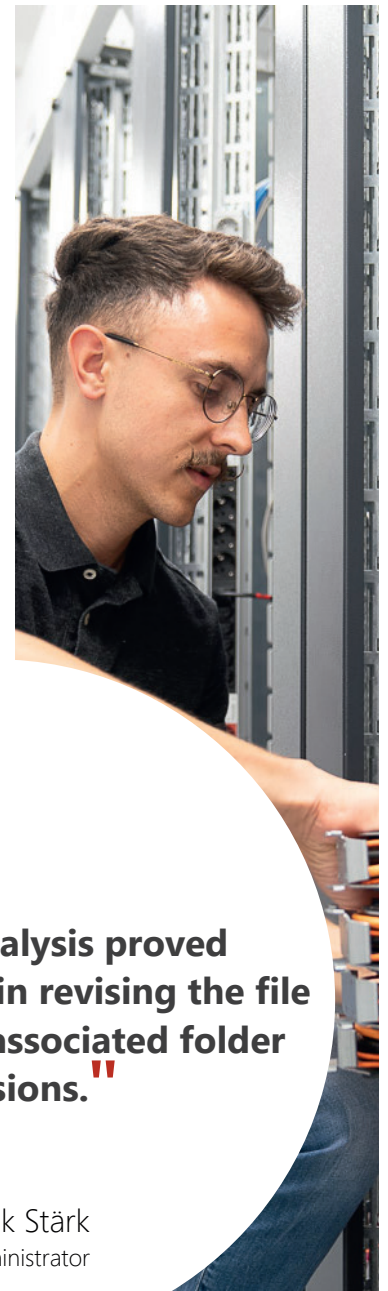
THE TASK

Due to the three international locations, Carthago GmbH has a complex network infrastructure. As a result, the induction period for new IT employees is difficult and time-consuming.

THE SOLUTION

Carthago's existing IT documentation software Docusnap provides support for inventory and enables efficient monitoring of the entire network. In addition to using the software, the training offered by experienced Docusnap trainers was also very popular.

THE BENEFIT

Thanks to Docusnap, a considerable amount of time was saved during the familiarization with the new network. With the help of the many functions and reports, the entire IT infrastructure across three locations could be quickly recorded and understood.

saving an enormous amount of time when revising file storage and the associated folder permissions. With all information centrally managed in Docusnap, the IT team can quickly access relevant data and implement projects more efficiently.

Conclusion

By using Docusnap, Carthago has made its IT infrastructure more efficient and significantly reduced the training period for new employees. The software enables a thorough analysis and administration of the network structure, as well as a time-saving inventory of all devices. Thanks to its extensive range of functions and reliable support, Mr. Stärk would highly recommend Docusnap for companies that want to optimize their IT administration.

> "The NTFS analysis proved extremely helpful in revising the file storage and the associated folder permissions."

Dominik Stärk
IT System Administrator

Contact

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